

重要通知 - 股票買賣服務之雙重認證措施

為提升用戶身份認證的保安水平及減低客戶受網上欺詐行為的威脅，本行將於 2016 年 9 月 13 日(“生效日”)實施網上銀行(證券服務)及證券流動應用程式的股票買賣服務的雙重認證技術，讓客戶可享用更安全可靠的股票交易平台。於生效日後，客戶使用網上銀行(證券服務)及證券流動應用程式時，本行系統會以短訊形式發送「一次性密碼」至客戶於本行登記的手提電話號碼，客戶需按指示輸入「一次性密碼」方可繼續進行有關股票服務。

如客戶尚未登記有效的手提電話號碼，為保障客戶的網上安全，本行將在推出有關雙重認證措施時，同時會暫停客戶的網上銀行服務，請盡快親臨本行任何一間分/支行登記有效的手提電話號碼。

如您對本函內容有任何查詢，請致電223 95559與本行客戶服務員聯絡。

交通銀行股份有限公司(香港分行)謹啟

2016年9月12日

12 Sept 2016

Important Announcement – Two-factor Authentication for Securities Trading Services

In order to enhance the security of user identity authentication and minimize the threat of online fraud, our bank is strengthening stock trading service by the implementation of two-factor authentication (2FA) to Online Securities Trading Service and Securities Mobile Application for a safer and more secure Internet trading platform. Our Bank will launch “One-Time Password” (“OTP”) with effect from 13 Sept 2016. OTP will be sent to customer registered mobile phone number via SMS when customer access to relevant securities services by using our Online Securities Trading Service and Securities Mobile Application, customer will be required to enter the OTP accordingly.

If customer has not registered a mobile phone number in our Bank, our Bank will suspend customer’s Internet Banking Services in order to safeguard the online banking security, please visit any of our branches to register the mobile phone number.

If you have any queries, please contact our Customer Services Hotline at 223 95559.