

Now you can use Bank of Communications Dual Currency Card to make purchase in merchants and withdraw cash from ATM machines in Mainland China!

Smart Tips to use Bank of Communications Dual Currency Card

1. Where can I use and what kinds of functions carried by my Bank of Communications Dual Currency Card?

Ans: You can use your Bank of Communications Dual Currency Card to make purchase at Unionpay merchants and withdraw cash from ATM machines in Mainland China.

2. Is CUP network popular in Mainland China?

Ans: China Unionpay network sustains high penetration and covers a large variety of merchants. You can simply make purchase by Bank of Communications Dual Currency Card from 5-stars hotel and luxury brands, to general restaurants and supermarkets.

3. Any transaction fee for each Point-of-Sale (POS) transaction made at Mainland merchants?

Ans: Transaction fee and currency exchange fee will be waived for POS transactions made in Mainland merchants.

4. Is there any difference when making purchase between the merchants in Mainland China and those in Hong Kong?

Ans: The procedures are basically the same.

- Since the transaction amount is debited instantly upon performing a transaction, please ensure your account balance maintains adequate amount.
- Simply present your Bank of Communications Dual Currency Card to cashier and input password at POS machine. Cardholder may be requested to sign on the sales slip for security purpose.

District	Characteristics	Handling Fee
Mainland China	The largest POS and ATM Network Settlement in RMB	POS transaction: No handling fee Cash Withdrawal: RMB 15 per transaction Others: NIL
Hong Kong	Over 3,000 BCOM and JETCO ATM machines for ATM cash withdrawal in Hong Kong and Macau	No handling fee for ATMs

China Unionpay Website : www.chinaunionpay.com

Unionpay 24-hour Customer Service Hotline:

800 967 222 (Hong Kong) 0800 801 (Macau)

95516 (Mainland)